



Dear Eastern Star Home (ESH) Family, Friends, and Supporters,

On behalf of the entire team, we want to thank you for allowing us to care for you or your loved one. We recognize the high level of trust that you place in us, and we are committed to providing excellent care to those whom we have the privilege to serve.

These are unprecedented times in our country. As the novel coronavirus (COVID-19) is having a greater impact on our local community and throughout the United States, our thoughts are with all those who have been affected by this virus. The health and safety of our residents, employees and all of their family members are of paramount importance to us.

As part of our commitment, we began taking actions as soon as the Covid-19 situation was identified and are carefully monitoring it. Along the way, we have taken aggressive measures in order to protect the entire community and provide regular updates to our residents and employees. We are following expert guidance from a variety of sources including the Centers for Disease Control (CDC), the Cabinet for Health and Family Services Office of Inspector General, Louisville Metro Health, and additional agencies/health care supporting organizations and providers.

Out of an abundance of caution, we are taking great measures to ensure the protection to our ESH family. We have implemented all Resident visitors to:

- Limit their visitation to one designated area (by appointment only)
- Adhere to established social distancing guidelines of at least SIX FEET between a resident and any other person at ALL times.
- A mask must be worn at all times by visitor and resident.
- Visitor(s) must demonstrate a lack of fever, confirmed by infrared thermometer.
- Visitor(s) must Not exhibit any symptoms consistent with COVID-19 and answer screening questionnaire.
- Visitors per resident is up to two (2).

All essential personnel and contractors are screened diligently, asked to fill out a questionnaire detailing their health and travel patterns, and temperature checks are being conducted. We are aggressively cleaning all areas several times a day and all social dining rooms are restricted to social distancing guidelines. Also, social gatherings are happening in smaller groups of less than 10.

We are also meeting daily as a team to discuss any updates from various agencies on the virus to make adjustments to our plan accordingly. Additional measures may be undertaken for necessary or recommended safety and security at the ESH.

Because this is a rapidly-evolving situation, we feel it is important to share with you about the steps we are taking to keep our residents, our employees and our community safe and healthy.

Wishing you safety and good health,

Robert A. Rivera, Administrator